

My Pottery Troubleshooting Guide

Date:

What happened? - (What was the defect?)

When did it happen? (At what stage did it happen in the process?)

Where did it happen? - (Where did the defect happen?)

Which ones did it happen to? - (What component did it happen to?)

Why did it happen? - (The possible root cause?)

Who did it happen to? - (Is it happening just to you or others also?)

How many? How much?- (How often is it happening?)

How to do?- (Is the process being done correctly? Has the process been successful before?)

Next:

What might have changed? Did you do anything unusual?

Are all processes/ materials normal and at standard?

Are there any equipment/ raw material defects?

Have you read the manual or troubleshooting guides?

What was the weather like? Was there a storm, high humidity, power outage, dry weather or damp weather?

Have you safely checked for signs of defects, loose wires, loose bolts, bad bearings, low air pressure, correct amps, clay body, drying speed, shrinkage, moisture level, specific gravity, proper mix, proper cone?

The root cause was:

The fix was:

Part number/ Manufacturer/ Raw Material Supplier info:

Notes: